

LAB Electrical Domestic t/a LAB Electrical

Terms & Conditions

By using our products and services you agree to the following:

A. General terms and conditions

1. Privacy Policy website terms of use and warranties

View our Privacy Policy Website Usage policy and Warranty Policy which form part of these terms and conditions.

2. Usage

Our products and services are intended for residents of South Africa only.

3. Payment and pricing

- All transactions will be processed in SA Rand (ZAR).
- We reserve the right to change our prices without notice – this includes the price of the products as well as applicable shipping costs. Pricing changes will only affect future orders.
- We accept MasterCard, Visa and EFT through the payment gateway Yoco.

4. Warranties

All new products come with a warranty.

5. Direct liability limitation as a result of buying our products or services

You agree that our maximum liability to you for any direct loss or damage that you may suffer will be limited to what you paid for the products or services.

6. Indirect liability limitation

We are not responsible for indirect damages related to the use of our products and services.

7. Indemnity

As you are going to use our products in situations beyond our control you agree to indemnify us against all liability related to your use of our products and services.

8. Your Personal Information

You agree to provide us with true and accurate information. Your information will be used and stored in accordance with our privacy policy.

9. Legal capacity

You acknowledge that you have the legal capacity to use our products and services.

10. Orders

- We will only begin processing your order when we receive full payment.
- We will email you a record of your order.

11. Cancellation and cooling off

- Should you wish to cancel your purchase you may do so within 7 days from receipt of the goods.
- The cancellation must be in writing and from the person who placed the order.
- If you cancel your order, we will refund you for the order. The refund will be in accordance with the terms and conditions governing our refund policy.

12. Third party products or services

We do not endorse any third-party products or services.

13. Ownership

- We remain the owner of all content we provide surrounding our products and services except for third party trademarks which remain the property of their respective owners.
- Any personal information that you provide in order to secure our products and services remain your property. You provide us with a license to use your data to provide you with our products and services.

14. Security

- You may not disrupt, or attempt to disrupt or compromise the security, data integrity or stability of any part of our website, shopping cart functionality or selected payment gateway.
- You may not access, or attempt to access, any part of our website except through the interface we make available to you.
- We employ a variety of security measures to safeguard your personal information including authentication, hashing and SSL. We provide our online services via reputable service providers based here in South Africa.

15. Breach

- If you breach these terms, we reserve the right to take appropriate action.
- Breach in respect of one order will constitute breach in your other orders.

16. Disputes

- Either party can raise a dispute in writing.
- You agree that disputes will be negotiated, failing which mediated and failing which referred to arbitration.
- Click here to see the [Rules for Expedited Arbitration on the Arbitration Foundation of SA site.](#)

17. Whole agreement

These terms and conditions are our whole agreement.

18. Changes and notices

- From time to time, it may become necessary to make changes to this agreement. It is your responsibility to periodically check our website for any such changes.
- Every time you use our website and its associated functionality you are automatically bound to the existing terms and conditions current at that moment.
- Both parties agree to communicate via email.
- Both parties choose their street address as legal delivery address. Either party can change this address in writing with 7 day notice period.

19. Commencement

These terms and conditions will be in force from the time that you accept them.

20. Impossibility

Neither party is responsible for a breach of these terms and conditions due to circumstances beyond their control.

21. Governing law & jurisdiction

- This agreement is governed by South African Law.
- You consent to Magistrate Court jurisdiction.

B. Terms and conditions that apply all LAB Electrical Domestic products

1. Risk and ownership

- Ownership passes to you when we receive full payment.
- Risk passes to you when the product leaves the location where it is shipped from.

2. Delivery

- Delivery costs are for the client.
- Every effort is made to deliver your product on time, however unforeseen problems may delay shipping and delivery. If this occurs, we will contact you via email.
- Please ensure that you specify the correct delivery address. We are not responsible for incorrect shipping details supplied to us.

3. Undeliverable packages

If the product returns to us undelivered we will attempt to contact, you to make alternative shipping arrangements.

4. Refunds / returns: Our refund policy

- If you cancel your order before shipping, we will refund you the full price of the order minus a 15% handling fee.
- If you cancel your order after shipping, we will refund you the price of the order, minus shipping and handling and a 15% handling fee.
- In order to receive a refund, the product must be returned to us (at your own expense) undamaged and in the original packaging within 14 calendar days of purchase.
- We recommend using a method that offers package tracking as returned products that are lost en route will not be refunded.

You may save or print this documentation by right-clicking and selecting 'Save As' or 'Print' respectively.

By using this site, you agree to our Website terms of use, Warranty Policy and Privacy Policy as displayed on our website. All orders are subject to our terms and conditions.

Dated: 9th March 2022